

Tim Callahan
204 Summer Street
Martin, TN 38237

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Robinson Toyota

May 19, 2009

1377 Hwy. 45 By-pass
Jackson, TN 38305

Dear Mr. Patterson:

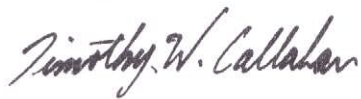
I just wanted to tell you how satisfied I have been with your service dept. Both Jeff and Melissa have been nothing but courteous, professional, and genuinely concerned with my service needs.

I purchased a new 2007 Camry XLE from your dealership on March 28, 2007, and it has been serviced at Robinson Toyota ever since. I would not take it anywhere else. I trust both Jeff and Melissa's knowledge and professionalism to the fullest extent. They have always gone the extra mile for me, and I am fortunate to have had such a great experience. Please pass on my gratitude to them for outstanding customer service.

I will be moving to PA in a few weeks, and I hope that I will enjoy the same experience at my new location. I purchased the extended warranty through your dealership, so I may be in touch with Jeff and Melissa in the future. However, given the reliability of my Camry, this seems somewhat unlikely.

Again, thanks to both Jeff and Melissa for their outstanding customer service.

Sincerely,



Timothy W. Callahan

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